

# e-Newsletter

April is an exciting time in Melbourne, Australia, as the city transitions from the warm days of summer to the cooler, autumn weather. As the leaves begin to change color and fall, Melbourne's picturesque parks and gardens offer a stunning backdrop for outdoor activities. The city also hosts a variety of events and festivals during this time, ranging from cultural celebrations to sporting events. With mild temperatures and plenty of opportunities for entertainment, April is a great time to explore Melbourne's vibrant culture and scenic beauty.

## Apprentices and trainees 2022: September quarter

*Apprentices and trainees 2022: September quarter* provides a national picture of apprenticeship and traineeship activity, including both quarterly and annual figures that can be broken down by state and territory.



NCVER (National Centre for Vocational Education Research) are the main provider of research, statistics and data on Australia's VET sector. Their latest data show that there were 402 245 apprentices and trainees in training as of 30th sep 2022, which is 14% higher when compared to previous data from 2021. Apprentice and trainee completions increased to 24 655 in the September quarter 2022, up 33.4% from the same quarter in 2021. Completions in trade occupations drove most of the increase in September quarter 2022.



## Hospitality in Australia

Hospitality is a thriving industry in Australia, and it offers a wide range of career opportunities for students. The vocational education and training (VET) sector provides students with the necessary skills and knowledge to excel in the hospitality industry.

The hospitality industry encompasses a variety of sectors, including restaurants, cafes, hotels, bars, clubs, and events. Hospitality professionals are responsible for ensuring that guests have a pleasant experience, and they need to possess excellent communication and customer service skills. They should also have an eye for detail, be organized, and have a passion for food and drink.

VET courses in hospitality cover a range of topics, including food and beverage service, kitchen operations, event management, and customer service. These courses provide students with practical skills and knowledge, and they often include work placement opportunities. Work placement is an essential aspect of VET courses in hospitality, as it provides students with real-life industry experience.

VET students in hospitality can expect to gain the following skills:

**Communication skills:** Hospitality professionals need to communicate effectively with guests, team members, and suppliers. VET courses teach students how to communicate in a professional and effective manner.

**Customer service skills:** Hospitality professionals should have excellent customer service skills, and they need to be able to handle complaints and resolve issues. VET courses teach students how to provide exceptional customer service.

**Food and beverage service skills:** Hospitality professionals need to have a thorough understanding of food and beverage service. VET courses teach students how to serve food and drink, and they cover topics such as menu planning, wine service, and cocktail making.

**Kitchen operations skills:** Hospitality professionals should have an understanding of kitchen operations. VET courses cover topics such as food preparation, hygiene, and safety.

**Event management skills:** Hospitality professionals may be responsible for organizing events such as weddings, conferences, and parties. VET courses teach students how to plan, organize, and manage events.

Upon completion of a VET course in hospitality, students can expect to find employment in various roles, including:



- Waitstaff
- Barista
- Bartender
- Chef
- Event coordinator
- Hotel receptionist
- Concierge
- Catering manager

The hospitality industry is a dynamic and exciting industry, and it provides students with a wealth of opportunities. VET courses in hospitality equip students with the necessary skills and knowledge to excel in this industry, and they provide an excellent foundation for a successful career.

## Employability Workshop

Date: 22-04-2023

Time: 09:00 AM – 12:00 PM

Venue: Study Melbourne Hub HCMC, Level 4, 222 Dien Bien Phu, District 3, Ho Chi Minh City.



A session on How to rock your profile and optimise your career prospects on LinkedInBuild a strong LinkedIn profile, learn how to handle your first career setbacks, and develop an open mindset when applying for jobs

## Preparing for a job interview

Date: 11-04-2023

Time: 12:00 PM – 01:00 PM

Venue: Online

A session that provide you with the tools and tips you need, to ensure you feel confident, and are best prepared for your upcoming job interviews. You will learn:

- How to research a potential employer
- Interview questions and answers
- How to present yourself
- How to make a great lasting impression
- Important tips